

# Please complete the required online questionnaires prior to your visit at the Child Psychiatry Clinic.

Dear Parent or Guardian - Please be aware that arriving to your Zoom video appointment without completing these assigned questionnaires may result in your appointment being rescheduled. Our providers rely on these questionnaires to help determine your child's diagnosis. If you cannot complete the questionnaires prior to the scheduled appointment, please contact our office at 314-286-1700, option 2 to reschedule the appointment.

#### Steps for completing your child's online questionnaires:

# STEP ONE:

For New Users - Registering your account

- 1. Visit www.chadis.com
- 2. Click on 'Register'
- 3. New users, click "No, I have never used CHADIS before".
- 4. Enter the Invitation Code: childpsych
- 5. Continue with the registration page by entering the requested personal information for yourself.
  - a. Please read and agree to the **Terms of Use** by clicking the box to the left.
  - b. Click 'Register'
  - c. Click 'Continue'

# For Existing Users – Log In

- 1. Log In with existing username and email; if you need a password reset, please call our office at 314-286-1700
- 2. Under Other Options box, select 'Changed or moved to a new doctor's office?'
- 3. Select the appropriate patient from the dropdown
- 4. Enter the Invitation Code: childpsych
- 5. Click 'Next' (if you are asked, leave 'Remove from Office' un-checked to remain linked to prior office/account)
- 6. Click 'Continue'
- 7. Skip Step 2 below (registering a patient); continuing with Step 3 below (**choose a doctor/provider**)

#### STEP TWO: Register the Patient

- 1. Choose your relation to the patient.
- 2. Enter the requested information about your child & click 'Next'.
- 3. You will be brought to your child's page. Under "Questionnaires for \_'Pt's name'\_"
- 4. Click on the GO box next to "Take questionnaires".

# STEP THREE: Choose a Doctor/Provider

- 1. Please **select the provider** from the list provided that you will be seeing at your appointment.
  - a. If you do not see your doctor listed, choose the bottom option: "I'm not sure which doctor I'm seeing, but the visit is definitely at Washington University Child Psychiatry Clinic."
- 2. Select your doctor/provider again on the next screen 'Reason for using CHADIS'
- 3. Please be sure to click "Submit" after the completion of <u>EACH</u> individual questionnaire to ensure your progress is saved.
- 4. Teachers and other caregivers are invited to fill out the respective teacher/caregiver measures within CHADIS. Detailed instructions on how to invite others are located below.

\*Please also complete any additional paperwork that is enclosed in this packet of information, and make sure the scheduling team has a copy of your insurance cards. Thank You.

# Child Psychiatry Clinic for Infants, Children, Adolescents & Families.

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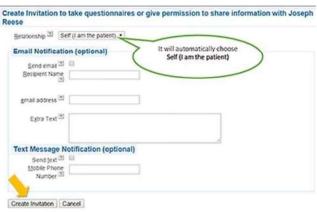
# Why Invite a Teacher to Complete CHADIS Questionnaires?

If your child has any issues that affect learning or behavior, getting information from teachers about his or her progress can make a big difference in the care the doctor provides. Teachers may require your permission to provide information. You can give this permission within the CHADIS portal. Parents/caregivers may create an invitation code to invite educators to take a CHADIS questionnaire. A questionnaire from teachers provides clinicians with valuable information to diagnose and manage health or developmental/behavioral concerns. Questionnaires to be sent to teachers or other educators will be clearly marked within your assigned measures.

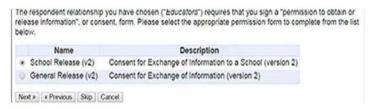
- 1. Log into CHADIS with your username and password.
- 2. Select the appropriate child
- 3. Under Invite Others to Take Questionnaires, click on Go next to Invite another Person to do CHADIS.



4. Complete the Email or Text Notification form and click **Create Invitation**. An email will be sent inviting the teacher to register.



- 5. Completing the Email Notification and Text Message Notification is optional. If you do not have the teacher's email address or cell phone number, you will still be able to provide the teacher with the required information. Leave the Email and Text Notification section blank. Click Create Invitation.
- 6. If a teacher is invited to complete questionnaires, CHADIS prompts the user to create a viewable and printable consent form for the teacher.
- 7. You may click **Next** or **Skip** (if you don't need to complete a consent form). *This consent form may be required by school districts before teachers may participate. This process documents caregiver consent.*



- 8. After printing the page, click **Continue** and you will be taken back to your child's CHADIS Detail page.
- 9. You may log out or Take Questionnaires if needed.
- 10. The teacher will log into CHADIS and click on Register. He or she will enter the specific invitation code and complete the registration process. Once logged in, appropriate questionnaires will be available.



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# CHADIS FAOs

"Is CHADIS HIPAA Compliant?"

Absolutely! CHADIS is fully HIPAA and HITECH compliant. It also meets the school security standards of FERPA.

"Is CHADIS multilingual?"

The main CHADIS interface can be viewed by patients in both English and Spanish with core questionnaires available in English, Spanish, Mandarin Chinese, and French. Questionnaire results are shown to the clinician in English regardless of the language used to complete them.

"Is CHADIS integrated with any EHRs?"

While CHADIS *Direct* results can be transferred through copy-paste or pdf upload and do not require integration with an EHR, CHADIS is currently integrated with Allscripts – Touchworks EHR and Professional EHR, athenahealth EHR, eClinicalWorks, and Office Practicum. Integration with Epic is underway and a Cerner integration is available on a per-site basis. Plus, more integrations are in the works!

"Which billing codes can I use to bill for screens?"

There are over 600 screens, most are billable with the following codes: Developmental Screening – 96110; Mental Health Screening – 96127 and Health Risk 99420 or 96160, Monitoring 96910, etc.; More Complex billing – 99214 and 99215, is justified using Review of Systems and Family & Social Histories. Often screening codes can be billed several times at health supervision visits and this is generally true for problem visits, e.g., Vanderbilt for ADHD, though payments through private insurers vary by state. Medicaid pays these codes in almost every state.

"Why should clinicians view the results themselves within CHADIS?"

When the clinician logs into the CHADIS website s/he can:

- Look at details of questions and answers of tools
- Complete M-CHAT Follow Up in minutes with one click
- Use Clinician Tools during the visit e.g. CARS, CRAFFT
- View graphic display for some tools eg ASQ, Vanderbilt, PACCI\*
- Access resources for the patient and assign them to MemoryBook Care Portal
- Access eChapters and other reference materials related to the results
- Access Patient Specific Templates to provide guideline-based care easily
- Document clinician actions needed for Part 4 Maintenance of Certification credit

'How does CHADIS send reports containing sensitive information?" CHADIS sends reports containing sensitive information in encrypted ZIP files. See here for more information.

Play this video

"How do providers login to CHADIS to see their patient's questionnaire results?"

This is one example of the numerous videos and handouts in the Knowledge Base to use to learn or review CHADIS functionality.

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CHADIS Supports Register to Vote



888-424-2347 (888-4-CHADIS)

www.info@chadis.com

Interview: Leveraging Patient Input During the Pandemic with Dr. Barbara Howard and Chip Hart

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